Supply Chain

Having strong, long-term relations with our suppliers that are based on mutual trust and transparency is a priority at H&M Group. This is something we are committed to and have always worked hard to achieve. As a result we have been disclosing our supplier list since 2013.

Our supplier list shares the details of our tier 1 suppliers and their manufacturing and processing factories accounting for 100% of the products we sell across our brands. As active participants of the Transparency Pledge we disclose details including the name, location, product type produced and number of workers employed by each supplier.

The list also includes the names and locations of Tier 2 mills involved in making the majority of our product volume (70%). These 291 mills provide our suppliers with fabrics and yarns, including spinning, tanneries and fabric dyeing and printing. By the end of 2021 we aim to disclose 100% of the fabric dyeing and printing locations involve in making our products.

The supplier information displayed on our list is updated monthly. When business needs occur, we onboard new suppliers or factories and occasionally we responsibly phase them out. Such changes will be reflected in the forthcoming update of the supplier list.

Our supply chain in numbers

- We do business with over 700 commercial product suppliers who manufacture products for our brands in over 1600 tier 1 factories in Europe, Asia and Africa.
- China and Bangladesh are the largest production markets for clothing.
- The European Union is the largest production market for our beauty assortment.
- 6 years is the global average length of our relationship with a supplier since 2006*, but some have been doing business with us for over 25 years.
- 1.56 million people are employed by the supplier factories we work with 63% are women.
- We operate 20 local production offices, employing 3000 colleagues who working daily with our suppliers. 150 of these colleagues are sustainability experts and developers.
- 447 of the manufacturing factories reported one or more trade unions on site**
- 1127 factories reported that worker representatives are freely chosen by the workers**.

*Disclaimer: consecutive data only available from 2006
**Data validated by our country teams Feb 2021.
Below you find downloadable excel files for Share of women employed and trade union and Worker representative data per supplier. These findings are based on self-assessed data from units on our Supplier List as of January 2021.

Suppliers List

Supplier List Spreadsheet

Filter

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Manufacturing factories

These are factories that are either owned or contracted by our suppliers to make our products. Normally, these are so called “cut and sew” factories where the final manufacturing takes place. One supplier can own or contract one or more factories. All of them are covered by our Sustainable Impact Partnership Programme, developed to assess the sustainability performance of our suppliers and support their continuous improvement. Each of these factories report to us using the industry standard Higg Index Facility Environmental Module, and are now rolling out the most recent industry standard called Social and Labor Convergence Program (SLCP).
Processing factories

Not all factories possess the required facilities for making certain products – for example creating prints, washings or embroideries etc. In these cases, the suppliers can outsource specific tasks to so called processing factories. This is considered subcontracting and must be announced to H&M. We require that all processing factories are approved by our team. After approval, we approach the processing factory in the same way as any other factory making products for and include them in our SIPP. A processing factory is often contracted by more than one supplier. In some cases, one factory can be both a manufacturing factory and a processing factory. For example, when a manufacturing factory has certain production processes like in-house washing and offers this service to other manufacturing factories.

Fabric & yarn mills (second tier suppliers)

Fabric and yarn mills make fabrics and yarn and sell to our suppliers. We map/identify all fabric and yarn mills involved in our products in order to integrate them in our supplier assessment program, the Sustainability Impact Partnership Program (SIPP).

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