



The way we do business

As Canada's food and pharmacy leader, we create positive environmental and social change. Here's how we're addressing the issues that matter most to Canadians.

[View our 2020 CSR Report](#)

[See all reports & statements](#)



Responsibility stories



Diversity and inclusion

We're still standing with the Black community

It has been one year since the world witnessed the murder of George Floyd and, like many, we were relieved to see accountability and justice served. Unfortunately, that is often not the case, and Black lives continue to be impacted. Last year, Galen made a promise that as a company we would continue to help create systemic change. We've been listening. We've been learning – and unlearning. And we've been taking action.

May 25, 2021



Responsibility

5 things you need to know about Loblaw's Corporate Social Responsibility efforts

Corporate Social Responsibility (CSR) is something Loblaw has been serious about for over a decade. Our approach to CSR, from respecting the environment, to sourcing responsibly, and making a positive difference in our communities, is driven by our company purpose: Live Life Well®.

May 18, 2021



Environment

Plant local, think global

If you're going to be out there gardening this season, but haven't thought about what to include, native plants could be the answer. They're beautiful, colourful and good for local wildlife. Native plants can help our ecosystems get back on track.

April 22, 2021

[See more stories](#)

Environment

Sourcing

We're reducing the impact of our operations on the environment. We're improving our approach to waste management, packaging, energy use and more.



Carbon footprint

We have a significant carbon footprint and recognize our responsibility in the fight against climate change. We're committed to being part of the solution.

[Our Carbon Reduction Strategy ↗](#)

How we're reducing food waste

Some food waste is unavoidable, but most of it is unnecessary and unacceptable. We're tackling this issue head-on with an ambitious plan to reduce our food waste.

[Explore food waste](#)

Our approach to plastics

There is too much plastic waste in Canada. The impact of plastics overuse is a growing concern for our business and our customers. Our industry is a part of the problem and we can be part of the solution.

[Explore plastics](#)

Environmental commitment

Our commitment to the environment goes beyond complying with all laws and regulations. We also set our own policies, procedures, programs and targets to reduce our impact on the environment. We review these often to ensure continuous improvement.

[Our commitment](#)



We are one of 19 members of the global One Planet Business for Biodiversity (OP2B) coalition. This initiative is designed to meaningfully protect and restore biodiversity around the world.

Environment at a glance

13.8 billion

plastic bags eliminated from our stores since 2007.

30.9%

reduction in our corporate carbon footprint since 2011.

11 million kilograms

of food diverted from landfills in 2019

Our partners



2020 CSR Report

[View our 2020 CSR Report](#)

Our reports

[2020 Corporate Social Responsibility Report](#)

[2020 Corporate Social Responsibility Report Highlights](#)

[2019 Corporate Social Responsibility Report](#)

[2019 Corporate Social Responsibility Report Highlights](#)

[2019 SASB Disclosure \(ESG\)](#)

[2018 Corporate Social Responsibility Report](#)

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[2010 Corporate Social Responsibility Report](#)

[2009 Corporate Social Responsibility Report](#)

[2008 Corporate Social Responsibility Report](#)

2007 Corporate Social Responsibility Report

Code of Conduct and Ethical Sourcing

Supplier Code of Conduct

Colleague Code of Conduct

Factory list

Carbon Reduction Strategy

Carbon Reduction Strategy (first edition)

Carbon Reduction Strategy (second edition)

Carbon Reduction Strategy (third edition)

Policies and Statements

Environmental Commitment

Bisphenol-A (BPA) Statement

Animal Welfare Principles

Our Position on Human Rights

Have responsibility questions?

Contact us

csr@loblaw.ca

As a part of our culture of integrity, it is important that non-compliant and unethical matters are reported.

Call the Integrity Action Line: **1-800-525-7868** (available in English, French, Mandarin, Cantonese, Punjabi, Spanish and Korean languages); or visit www.integrityactionline.com (available in English, French and Spanish languages).



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