Customer Alert:

**Staying COVID-19 Secure in 2020:** BEAUK has complied with the UK government's guidance on managing the risk of COVID-19. For more information, please click here.

For the latest information about the outbreak, please visit the websites of NHS, UK Government and World Health Organisation.

**Prevention of Fraud Related to Lost or Stolen Customer Identity and Account Information:** please click here for details.

**Beware of Bogus SMS Messages and Voice Message Calls:** For more information, please click here or call +44 (0)20 7734 3434.

A sophisticated TrickBot Trojan malware operation is targeting financial institutions across the globe. Please ensure the firewalls, anti-virus software and anti-spyware software on your computer are up-to-date at all times. For more security tips, please click here.

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**Temporary Revision of Operating Hours and Suspension of Sunday Service for London, Birmingham and Manchester Branches**

In view of the ever-growing impact of the outbreak of coronavirus (COVID-19), we will temporarily revise the opening hours of all UK Branches (including over-the-counter and safe deposit box services). Details of the changes are as follows:

From 27 April, 2020, until further notice

**Monday, Wednesday and Friday:**

10:30 am - 3:00 pm

**Tuesday, Thursday and Sunday:**

Closed

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**BEAUK Decreases Base Rate**

With effect from 19th March, 2020, the Bank’s Base Rate has decreased from 0.25% to 0.10%.

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**BEA Appoints Co-Chief Executives**

23rd May, 2019

BEA Appoints Co-Chief Executives