Select from the list below to learn about the policies and procedures throughout the hotels of Morgans Hotel Group:

- Terms of Use
- Privacy Notice
- Internet Terms of Use
- Cancellations
- Deposits & Guarantees
- Check-In/Check-Out
- Parking

Welcome to this website and other websites and online locations (the “Sites”) operated by Morgans Hotel Group Co. (“Morgans”). Use of the Sites is subject to the following Terms of Use (“Terms”), together with the Privacy Notice. Our other policies relating to Cancellations, Deposits & Guarantees, Check-In/Check-Out, Pets, Luggage Storage, Gift Certificates & Prepaid Bookings, Shipping, Tax Exempt Guests, and Friends & Family Rates (collectively, “Other Policies”) govern your interactions with Morgans as well as your use of the Sites.


Acceptance of Terms of Use

By accessing and using the Sites, you acknowledge that you have read, understood and agree to be bound by these Terms, including the Privacy Notice and Other Policies, which form an agreement that is effective as if you had signed it. If at any time you do not agree to these Terms, please do not access or use the Sites or any of their content.

YOUR ACCESS TO, USE OF AND BROWSING OF THE SITES AND THEIR CONTENTS IS SUBJECT TO THESE TERMS, MORGANS’ PRIVACY Notice, OTHER POLICIES, AND ALL APPLICABLE LAWS AND REGULATIONS. IF YOU DO NOT AGREE TO THESE TERMS, YOUR PERMISSION TO ACCESS OR USE THE SITES IS AUTOMATICALLY AND IMMEDIATELY REVOKED.

These Terms may be revised or updated from time to time. Accordingly, you should check the Terms regularly for updates. You can determine when the Terms were last revised by referring to the “Last
Revised" legend at the top of this page. Each time you access, use or browse the Sites, you signify your acceptance of the then-current Terms. Any material changes in these Terms take effect upon posting and apply only to use of the Sites and information collected from you on and after Last Revised date, unless we provide notice or have other communications with you.

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The Sites are controlled within the United States of America and are directed to individuals 21 years old or older residing in the United States. Those who choose to access the Sites from locations outside of the United States do so on their own initiative, and are responsible for compliance with local laws if and to the extent local laws are applicable. Morgans does not represent that the Sites or Content are appropriate outside the United States of America. Morgans reserves the right to limit the availability of the Sites for any person, geographic area or jurisdiction at any time in its sole discretion.

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Account Password and Security

The Sites contain some features and areas that require registration and creation of an account with a account ID and password (collectively, “Registered Area”). You agree to provide only accurate and truthful information in creating or maintaining an account. You are responsible for maintaining the confidentiality of your password and are fully responsible for all uses of your password, whether by you or others. When you register for a Registered Area and each time you access your account, you agree to (a) log out of your account at the end of each session; (b) keep your password confidential and not share it with anyone else; and (c) immediately notify Morgans of any unauthorized use of your password or account or any other breach of security. Morgans is authorized to act on instructions received through use of your password, and is not liable for any loss or damage arising from your failure to comply with this Section or these Terms.

USER CONTENT

The Sites, which include Morgans’ social media, apps, APIs and other online locations, may include features which allow users to submit content that others can access. You retain any rights you hold in content that you submit to any Site. All content submitted or views posted or made available on the Sites are strictly those of the originating author or user, who shall be solely responsible for such content. Morgans may or may not screen, review, monitor or respond to any content submitted by users, and is not responsible for the accuracy or truthfulness of any user content. However, Morgans reserves the right to edit, block, or remove any content at any time. Use of or reliance on user content is entirely at your own risk.
You agree that the following actions, without limitation, are prohibited and constitute a material breach of these Terms: (i) use of the Sites or any user content for any purpose or to take any actions in violation of local, state, national, or international laws, regulations, codes, or rules; (ii) violate any terms, conditions, code of conduct or other guidelines which may be applicable to the Site where posted; (iii) take any action that imposes an unreasonable or disproportionately large load or adverse impact on the Site (such as uploading files that contain viruses); (iv) engage in unauthorized framing or linking, or via automated devices, bots, agents, scraping, scripts, intelligent search or any similar means of access to user content; (v) aggregate, copy, duplicate, publish, or make available any user content to third parties or use the Sites for unsolicited advertising; (vi) defame, abuse, harass, stalk, threaten or otherwise violate the legal rights (such as rights of privacy, intellectual property, and publicity) of others; or (vii) engage in any other action that, in the judgment of Morgans, exposes it or any third party to potential liability or detriment of any type.

By submitting content to the Sites, you grant Morgans a royalty-free, perpetual, irrevocable, worldwide license, without further compensation, to use, host, store, reproduce, modify, create derivative works, communicate, publish, publicly perform, publicly display, and distribute such content. This license continues indefinitely beyond termination of these Terms for any reason by any party. You warrant and covenant that the content you submit is true, your own original work, and does not violate any applicable law, infringe or violate any other person’s or entity’s rights, or require any third party releases or any payment to a third party.

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Morgans reserves the right, at its sole discretion, immediately and without notice, to suspend, discontinue, or terminate your access to the Sites, Content, or any portion thereof for any reason, including without limitation any breach by you of these Terms. You agree that Morgans will not be liable to you or any third party for any modification, suspension or discontinuance of the Sites, Content, or access to the Registered Area.

Morgans reserves the right, at its sole discretion, immediately and without notice, to suspend, discontinue, or terminate your access to the Sites, Content, or any portion thereof for any reason, including without limitation any breach by you of these Terms. You agree that Morgans shall not be liable to you or any third party for any such suspension, discontinuance or termination.

Your Indemnity of Morgans

YOU AGREE TO INDEMNIFY, DEFEND AND HOLD HARMLESS MORGANS AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, SUBSIDIARIES, AFFILIATES, PARTNERS, SHAREHOLDERS, MEMBERS, LICENSORS, LICENSEES, SERVICE PROVIDERS, ADVERTISERS AND OTHERS ACTING IN CONCERT WITH THEM, FROM AND AGAINST ANY DAMAGE, LOSS, LIABILITY, CLAIM OR DEMAND, INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS’ FEES, MADE BY YOU OR ON YOUR BEHALF OR BY ANY THIRD PARTY DUE TO OR ARISING OUT OF (A) YOUR USE OF OR RELIANCE ON THE SITES OR ANY CONTENT OR SERVICES OR ANY PORTION THEREOF, YOUR DEALINGS IN CONNECTION WITH THE SITES, OR YOUR SUBMISSION(S) OR ANY MATERIALS OR CONTENT YOU SUBMIT OR TRANSMIT TO THE SITES OR TO MORGANS; (B) YOUR VIOLATION OF THESE TERMS, THE TERMS, CONDITIONS, CODE OF CONDUCT OR OTHER GUIDELINES OF ANY SITE, ANY APPLICABLE LAWS, OR THE RIGHTS OF MORGANS OR ANY THIRD PARTY; AND (C) ANY ACTIVITY RELATED TO YOUR USE OF ANY RESTRICTED AREA, OR ANY OTHER PERSON ACCESSING THE SITES OR USING YOUR ACCOUNT.

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THE SITES AND ALL CONTENT ON THE SITES ARE PROVIDED TO YOU ON AN “AS IS”, “AS AVAILABLE” BASIS WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. MORGANS MAKES NO WARRANTY AS TO THE ACCURACY, COMPLETENESS OR RELIABILITY OF ANY CONTENT AVAILABLE THROUGH THE SITES. YOU ARE RESPONSIBLE FOR VERIFYING ANY INFORMATION BEFORE RELYING ON IT. USE OF THE SITES AND CONTENT IS AT YOUR SOLE RISK.

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Exclusions and Limitations: Because some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of liability for consequential or incidental damages, the above limitations may not apply to you. This Limitation of Liability shall be to the maximum extent permitted by applicable law.

Notice Required by California Law

Pursuant to California Civil Code Section 1789.3, California residents are entitled to the following specific consumer rights notice:

The name, address and telephone number of the provider of this service is Morgans Hotel Group Co., 475 10th Avenue - 11th Floor, New York, NY 10018. Complaints regarding the service or requests to receive further information regarding use of this service may be sent to the above address.

The Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 North Market Boulevard, Suite S202, Sacramento, CA 95834 or by telephone at (916) 574-7950 or (800) 952-5210.

Governing Law and Disputes

Any dispute between you and Morgans arising out of or relating to these Terms, the Privacy Policy, the Sites or their Content shall be governed by, and will be construed in accordance with, the laws of the State of New York, U.S.A., without regard to choice of law principles. You irrevocably agree that the federal and state courts located in or for New York, NY, U.S.A., are the sole and exclusive forum and venue for any dispute, as the most convenient and appropriate to address any disputes, and you agree to submit to the jurisdiction and venue of such courts. You agree that to the fullest extent permitted by law: (i) no claims by you shall be joined with any other and you agree not to participate in any claim brought by others; (ii) YOU HAVE NO RIGHT OR AUTHORITY FOR ANY DISPUTE TO BE LITIGATED ON A CLASS-ACTION BASIS OR TO UTILIZE CLASS ACTION PROCEDURES; and (iii) you have no right or authority for any dispute to be brought in a purported representative capacity on behalf of the general public or any other persons.

Miscellaneous

If any provision of these Terms is held to be invalid or unenforceable, such provision shall be struck and the remaining provisions shall be enforced. Headings are for reference purposes only and in no way define, limit, construe or describe the scope or extent of such section. Morgans’ failure to act with respect to any failure by you or others to comply with these Terms does not waive Morgans’ right to act with respect to subsequent or similar failures. These Terms, together with the Privacy Policy, set forth the entire understanding and agreement between you and Morgans with respect to the subject matter hereof. Any cause of action or claim you may have with respect to these Terms or the Site must be commenced within six (6) months after the claim or cause of action arises or such claim or cause of action shall be barred. You may not assign or transfer your rights or obligations under these Terms without the prior written consent of Morgans, and any assignment or transfer in violation of this provision shall be null and void. Morgans reserves the right to seek all remedies available at law and in equity for violations of these Terms or special terms or rules set forth on the Site, including without limitation the right to block access from a particular internet address.

Internet Terms of Use

These Internet Terms of Use (the “Terms”) governs all uses by any individual (the “User”, “you” or “your”, as the context may require) of wireless networks and any other associated services (collectively, the “Service”) provided by Morgans Hotel Group Co. and its subsidiaries (collectively, “Morgans”, “we” or “our”, as the context may require). By using the Service, you are deemed to have read, understood and agreed to all of the terms and conditions of these Terms, as may be updated by Morgans from time to time. If you do not agree to these Terms, you may not use our Service.

1. PRIVACY AND SECURITY. While we respect the privacy of all our guests and visitors, you acknowledge that there are inherent risks associated with use of the Internet and that you have no expectation of privacy, confidentiality or security in connection with your use of the Service.

2. USE OF THE SERVICE.

a. No Illegal, Harmful or Offensive Use or Content. You may not use the Service to transmit, store, display, distribute or otherwise make available any data, information or materials that:

• are fraudulent, false, misleading or deceptive; • infringe or otherwise violate any copyright, patent, trademark, trade secret, right of privacy, or other proprietary right of any individual or
entity;

• you do not have the right to make available under any law or under contractual or fiduciary relationships;

• constitute unsolicited advertisements, chain letters or other unlawful solicitations;

• facilitate hacking or unauthorized access to any data, information, materials, network or other technology;

• would likely be offensive to the recipient thereof; • compromise national security;

• are excessively violent or incite or threaten violence; • threaten the health or safety of any person;

• violate applicable laws relating to export control, encryption and/or data protection;

• are defamatory, libelous, express hate, or are unlawfully threatening;

• are exploitative of a minor; • facilitate behavior of a predatory nature or constitute stalking;

• promote illegal drugs, illegal gambling or illegal arms trafficking;

• contain or embody any computer virus, Trojan horse, worm, time bomb, or other similar code or hardware component designed to disable, damage or disrupt the operation of, permit unauthorized access to, erase, destroy or modify any software, hardware, network or other technology; or

• attempt to impersonate any individual or entity or otherwise misrepresent you or your association with any individual or entity.

b. No Interference. You may not disable, disrupt or interfere in any way with the use by any other guest or other user of the Service.

c. No Security Violations. You may not use the Service to circumvent, deactivate, impair or breach the security or integrity of our networks or any other network, computer or other technology, eavesdrop on or otherwise monitor data or traffic on the Service, or attempt to gain unauthorized access to the Service.

d. No Network Abuse. You may not attempt to overload the Service or otherwise take any action that imposes an unreasonable or disproportionately large load on the Service. In addition, you may not take any action that may result in retaliation against the Service, including any retaliatory action that results in any Morgans server being targeted for a denial of service attack.

e. No Other Use for Any Illegal Purpose. You may not use the Service to harvest e-mail addresses or otherwise gather, collect, distribute or use personally identifiable information of others, without the prior authorization of the person identified, or to otherwise violate, or solicit, aid, and/or abet violation of, any applicable law, rule or regulation.

3. NOTIFICATION. You shall immediately notify Morgans of any violation of these Terms or any other event or circumstance of which you become aware that indicates a potential, threatened or actual violation of these Terms, and provide us any assistance we reasonably request with respect to remedying any such violation.

4. FEES AND PAYMENT. To the extent Morgans is charging a fee for the use of this Service, you agree to pay such fees, including applicable taxes, incurred in connection with the provision of the Service, in accordance with our current rates, terms and payment procedures. The rates, terms and payment procedures may be amended by Morgans at any time.

5. DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY. YOU EXPRESSLY AGREE THAT YOUR USE OF THE SERVICE IS AT YOUR OWN RISK, AND THAT THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, TO THE FULL EXTENT PERMISSIBLE BY APPLICABLE LAW, MORGANS MAKES NO, AND HEREBY DISCLAIMS ALL, REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE AVAILABILITY, OPERATION AND USE OF THE SERVICE, OR ANY INFORMATION, CONTENT, MATERIALS OR SERVICES ON OR ACCESSED VIA THE SERVICE, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND IMPLIED WARRANTIES ARISING FROM COURSE OF DEALING OR COURSE OF PERFORMANCE. IN ADDITION, MORGANS MAKES NO REPRESENTATIONS OR WARRANTIES THAT THE SERVICE WILL BE UNINTERRUPTED, SECURE, OR FREE OF ERRORS, VIRUSES, OR OTHER HARMFUL COMPONENTS. IN NO EVENT SHALL MORGANS OR ITS AFFILIATES, OR THE OFFICERS, DIRECTORS, EMPLOYEES, CONSULTANTS, AGENTS OR REPRESENTATIVES OF MORGANS OR ITS AFFILIATES, OR ANY SHAREHOLDERS, SERVICE PROVIDERS AND/OR LICENSORS THEREOF (COLLECTIVELY, THE “MORGANS PARTIES”) BE LIABLE TO YOU OR ANY THIRD PARTY FOR DAMAGES OF ANY KIND ARISING OUT OF THE USE OF, ACCESS TO, RELIANCE ON, INABILITY TO USE OR IMPROPER USE OF THE SERVICE, OR ANY INFORMATION, CONTENT, MATERIALS OR SERVICES ACCESSIBLE VIA THE SERVICE (INCLUDING, BUT NOT LIMITED TO, ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR DAMAGES FOR LOSS OF PROFITS, GOODWILL OR REVENUE, BUSINESS INTERRUPTION, OR LOSS OF DATA), EVEN IF ADVISED OF THE POSSIBILITY OF SUCH
Cancellations

Cancellation policies vary by hotel and destination. Please see below for your hotel's cancellation policy.
Los Angeles
Mondrian

Cancellations must be made before 6:00 PM 48 hours prior to arrival to avoid a charge of one night’s room and tax fees. An early departure fee of one (1) night room and tax will be charged if guests check out prior to their departure date. Policies can vary for specials, packages, and prepaid reservations. Please review the booking description of your reservation.

New York
Hudson

Cancellations must be made before 6:00 PM 24 hours prior to arrival to avoid a charge of one night’s room and tax fees. An early departure fee of $50 will be charged if guests check out prior to their departure date. Policies can vary for specials, packages, and prepaid reservations. Please review the booking description of your reservation.

South Beach
Delano, Mondrian, Shore Club

Cancellations must be made before 4:00 pm three days prior to arrival to avoid a charge of one night’s room and tax fees. A one night deposit fee will be taken at time of booking, if reservation is cancelled and cancellation policy is met, the one night deposit will be refunded. For arrivals January 2, 2018 through April 15, 2018 one night deposit and seven day cancellation required. For arrivals December 4, 2018 through December 9, 2018 and arrivals December 26, 2018 through January 2, 2019 full deposit and 30 day cancellation required. An early departure fee of 1 night stay and tax will be charged if guests check out prior to their departure date. Specific policies may apply.

Deposits & Guarantees

A credit card is required at the time of booking to guarantee the room. All Miami resorts require a one day deposit at time of booking. Special event periods may require an actual deposit depending on the time of booking and will be stated during the booking process. Direct billing accounts must be set up through Property Accounting Offices and guests must fax requests on company letterhead.

Please note: A valid credit card is required at check-in. In addition to room and tax an additional $200 USD per night will be held on your credit card to guarantee any incidental charges.

London
Sanderson, and St Martins Lane

Cancellations must be made before 6:00 PM 24 hours prior to arrival to avoid a charge of one night’s room and tax fees. An early departure fee of £50 will be charged if guests check out prior to their departure date. Policies can vary for specials, packages, and prepaid reservations. Please review the booking description of your reservation.

Los Angeles
Mondrian Los Angeles

A $25 USD (plus tax) Guest Amenities Fee will be added to your reservation. This fee includes: Standard WIFI–Daily In-Room Coffee, $10 SKYBAR drink credit, per day, per room; 24-Hour Bus Ctr Access, 800 Local Calls.

An Occupancy tax of 12.5%, CA Assessment Fee of .195%, West Hollywood Assessment Fee of 3% will also be added to your reservation.

Check-In/Check-Out

A valid credit card is required at check-in. In addition to room and tax an additional $200 USD per night will be held on your credit card to guarantee any incidental charges.

Delano South Beach:

Check-In time is 4pm. Check-Out time is 11am.

Mondrian Los Angeles, Mondrian South Beach, Hudson, Sanderson, St Martins Lane, and Shore Club:

Check-In time is 3pm. Check-Out time is 12pm. Early Check-In is by request only and not guaranteed. A valid credit card must be presented at Check-in at all hotels. Late Check-Out must be coordinated with the hotel if it is available. Guests must be at least 21 years old to check into a hotel, with the following exceptions. In London, at Sanderson, and St Martins Lane guests must be 18 with valid I.D. to check in. In the state of California, at Mondrian Los Angeles, minors are permitted to check-in with a written or electronic form from a parent, guardian or responsible adult assuming liability for charges, obligations, injuries and/or damages relating to the minor’s stay. In the state of Florida, the minimum age is waived for individuals with a valid I.D. who are currently on active duty as a member of the US Armed Forces, National Guard, Reserve Forces or Coast Guard.

Parking

Los Angeles
Mondrian Los Angeles - Valet parking is available 24 hours a day at the main entrance of Mondrian on Sunset Blvd roughly 0.1 mile east of La Cienega Blvd. You will find the entrance to the drive located just before the historical Monument Doors. $44 per night. Vehicles may be taken in and out. Please allow 10 minutes for vehicle retrieval.

New York

Hudson - Valet parking is available 24 hours a day at our main entrance on 58th street. $65 per night. Vehicles may not be taken in and out. Please allow 15 minutes for vehicle retrieval.

South Beach

Delano - Valet parking is available at our main entrance on Collins Ave, 24 hours a day. $46 per night. Vehicles may be taken in and out. $30 for visits up to 4 hours or $15 with restaurant or spa validation. Please allow 10 minutes for vehicle retrieval.

Mondrian South Beach - Valet parking is available 24 hours a day at our main entrance on 11th St. and West Avenue. $41 per night. Vehicles may be taken in and out. Please allow 10 minutes for vehicle retrieval.

Shore Club - Valet parking is available at our main entrance on Collins Ave, 24 hours a day. $42 per night. Vehicles may be taken in and out. Please allow 10 minutes for vehicle retrieval.

Istanbul

10 Karaköy - Valet parking is available at the main entrance on Kemeralti Street 24 hours a day. Parking fee is TL 20,- per night.

London

Sanderson - Valet parking is available at the main entrance on Berners Street, 24 hours a day. Vehicles may be taken in and out. Please allow 10 minutes for vehicle retrieval.

St Martins Lane - Valet parking is available at the main entrance on 45 St Martins Lane, 24 hours a day (£3 valet parking per transfer). The entrance to the car park is on Bedfordbury. £42 per night. Vehicles may be taken in and out. Please allow 15 minutes for vehicle retrieval.

Pets

All Morgans Hotel Group hotels are pet friendly.

The animal must weigh 20 pounds or less, a contract/waiver must be signed upon arrival and a $100/£100 non-refundable deposit is required (Shore Club - $200 refundable). No pets are allowed in restaurants or bars, by the pool or beach, and may not be left unattended in the guest rooms.

Los Angeles

Mondrian Los Angeles: A contract/waiver must be signed upon arrival and a $125 non-refundable deposit is required No pets are allowed in restaurants or bars, by the pool and may not be left unattended in the guest rooms.

Luggage Storage

Luggage storage is available to guests of the hotel through the Front Desk and Bellman at no charge. Luggage can be held at the hotel during your stay for up to 24 hours. The hotel is not responsible for luggage stored after 24 hours.

Gift Certificates & Prepaid Bookings

Gift Certificates are available through the hotels individually. Prepaid bookings require a Credit Card Authorization Form to be completed and faxed to the hotel. This form is available by calling the hotel directly. Such submissions are subject to Private Policy.

Shipping

Delano

First 5 boxes are complimentary. Any boxes over that amount, is a $5 per box charge. Any box weighing more than 20 pounds will be an additional $5 charge.

Hudson

Package Handling Charges apply to all incoming and outgoing Letters and Packages.

- 0-1 lb letter $4.00
- 2-15 lbs $7.00
- 16-30 lbs $10.00
- 31-50 lbs $14.00
- 51-80 lbs $28.00
- 81-100 lbs $42.00
- 101-150 lbs $56.00

Over 150 lbs, round weight up the nearest 100 lbs and calculate at $56.00 per 100 lbs. Example 151=200 lbs and the handling charge is $112.00. Pallet delivery is subject to a $75.00 pallet service fee. FedEx,
UPS, USPS deadline for all outgoing shipments is 2PM Monday through Friday, 11AM Saturday.

"Due to limited storage space, shipments may NOT arrive any earlier than three (3) days prior to arrival.

"Stored packages must be picked up within 48 hours are subject to a $15.00 a day storage fee.

Please note: All pricing is subject to change.

Package delivery and drop off hours: Monday through Saturday (8AM to 8PM).

**Mondrian South Beach:**
Package Handling Charges apply to all incoming and outgoing Letters and Packages.

<table>
<thead>
<tr>
<th>Weight Range</th>
<th>Handling Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-15 lb</td>
<td>$5.00</td>
</tr>
<tr>
<td>16-30 lbs</td>
<td>$10.00</td>
</tr>
<tr>
<td>31-50 lbs</td>
<td>$15.00</td>
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<tr>
<td>51-80 lbs</td>
<td>$25.00</td>
</tr>
<tr>
<td>81-100 lbs</td>
<td>$45.00</td>
</tr>
<tr>
<td>101-150 lbs</td>
<td>$55.00</td>
</tr>
</tbody>
</table>

Over 150 lbs, round weight up the nearest 100 lbs and calculate at $55.00 per 100 lbs. Example 151=200 lbs and the handling charge is $110.00. Pallet delivery is subject to a $75.00 pallet service fee. FedEx, UPS, USPS deadline for all outgoing shipments is 2PM Monday through Friday, 11AM Saturday.

"Due to limited storage space, shipments may NOT arrive any earlier than three (3) days prior to arrival.

"Stored packages must be picked up within 48 hours are subject to a $15.00 a day storage fee.

Please note: All pricing is subject to change.

Package delivery and drop off hours: Monday through Saturday (8AM to 8PM).

**Shore Club South Beach:**
First 5 boxes/packages are complimentary. Any boxes over that amount, is a $5 per box/package charge. Any box/package weighing more than 20 pounds will be an additional $5 charge.

Due to limited storage space, shipments may NOT arrive any earlier than three (3) days prior to arrival.

Package delivery and drop off hours: Monday through Saturday (8AM to 8PM).

**Smoking**

**Los Angeles**
Mondrian Los Angeles- Mondrian Los Angeles is a non-smoking property. Smoking is permitted in the front of the building, as per LA code, 15 feet away from any entrance. Smoking is permitted in designated areas outside. Smoking is permitted on balconies. There is a $500 fine for violation of the smoking policy.

**New York**
Hudson- Hudson is a non-smoking property. Smoking is permitted in the front of the building, as per NYC code, 15 feet away from any entrance. Smoking is permitted in the Private Park area, in designated areas, in season only. Smoking is not permitted on balconies or terraces. There is a $400 fine for violation of the smoking policy.

**South Beach**
Delano- Smoking is not permitted in any guest room. Smoking is permitted in the front of the building and at all outside public areas in the hotel. Smoking is permitted on balconies and terraces. There is a $300 fine for violation of the smoking policy.

Mondrian South Beach- Smoking is not permitted in any guest room. Smoking is permitted in the front of the building and at all outside public areas in the hotel except La Savina Terrace. Smoking is not permitted on balconies or terraces. There is a $300 fine for violation of the smoking policy.

Shore Club - Smoking is not permitted in any guest room. Smoking is permitted in the front of the building and at all outside public areas in the hotel. Smoking is not permitted on balconies or terraces. There is a $300 fine for violation of the smoking policy.

**Istanbul**
10 Karaköy- Smoking is only permitted in rooms located on the smoking floors (1&5). Smoking is permitted at the top of the Sky Terrace. Guests are allowed to smoke in front the building as well as the designated area next to Rudolf Restaurant.

**London**
Sanderson - Smoking is only permitted in the Loft Suite Terrace, the Penthouse, and the Apartment. Smoking is permitted outside the building in the designated smoking area which is to the right of the guest entrance. Smoking is not allowed in Public Spaces or on the Terrace.

St Martins Lane - Smoking is is only permitted in the Garden Rooms and at the designated smoking area
Resort and Facility Fees

Mondrian Los Angeles
$25 USD (plus tax) Mandatory Guest Amenities Fee per night, per room, includes:
• Standard WIFI – up to 3 devices per day
• Daily In-Room Coffee
• $10 SKYBAR drink credit per day, per room
• 24-Hour Business Center Access
• 24-Hour Fitness Center Access
• 800 Local and Domestic Calls (does not include Canada and Hawaii)

Hudson New York
$29.95 USD (plus tax) Mandatory Facility Fee per night, per room, includes:
• High-speed wireless internet (WiFi) for up to 4 devices a 10MB bandwidth
• All local phone calls
• Unlimited use of our 24 hour Fitness Center
• Daily food & beverage credit of $10.00 per day – which may not be rolled over to the following day or used in conjunction with any other offer.
• Amenities and facility fee do not include any service gratuities.

Delano South Beach
$40 USD (plus tax) Mandatory Resort Fee per night, per room, includes:
• Wi-Fi Access Throughout the Resort

Tax Exempt Guests

All Tax Exempt Guests must bring an Individual Tax Exempt form from their organization and present it upon checking in.

Friends & Family Rates

A Friends & Family voucher is required for this booking rate, and must be presented to the front desk upon check-in. Please ask the Morgans Hotel Group employee you are booking the rate under for this voucher prior to your arrival.

Gender Pay Gap Report

Sanderson - St Martins Lane

View PDF Report

The Capital Hill Hotels Group London Ltd gender pay gap:

Women’s hourly rate is
Mean pay 3.19% Lower
Median pay 1.09% Lower

Women’s bonus pay is
Mean bonus 33.15% Higher
Median bonus 34.36% Higher

Percentage Receiving Bonus:
30% Female, 40% Male

Pay quartiles by gender:
Lower Quartile: 37.23% Female, 62.77% Male
Lower Middle Quartile: 46.88% Female, 53.13% Male
Upper Middle Quartile: 46.32% Female, 53.68% Male
Upper Quartile: 35.42% Female, 64.58% Male

Capital Hill Hotels Group London Ltd believes that every employee should have the opportunity to flourish, achieve his or her potential and contribute to the success of the business.

We are committed to building an inclusive culture, therefore not only monitoring but understanding our gender data in order to ensure fairness, consistency and transparency. We will continue to promote equality and inclusion at CHHG and are committed to reducing any existing gender pay gaps. We are pleased to report that CHHG has a small mean gap of 3.19%, which is less than the UK average of 17.9%.
Unlimited Local Telephone Calls
Pool & Beach Chaise Lounge Chairs
Beach & Poolside Amenities & Treats
Daily Access to the Fitness Center
Personal Trainer Evaluation*
Fitness Classes including Yoga, agua Yoga, Bootcamp & Boxing
10-Minute Delano Decompress Neck & Shoulder Massage (one per room)*
Delano Signature Scent Departure Amenity
*When scheduled in advance with the Spa. A 10-minute Delano Decompress Neck & Shoulder Massage is made available to hotel guests (one per room) in the privacy of the spa. Please call and speak with a Spa Coordinator (305) 674-6100 or visit the spa located on the Penthouse Floor.

Mondrian South Beach
$34 USD (plus tax) Mandatory Resort Fee per night, per room, includes:
• Wireless Internet for multiple devices
• Complimentary welcome drink
• Poolside amenities (ping pong, floats)
• In room coffee/tea maker
• Fitness Center
• Menin Hospitality Nightlife Venues
• Weekly Yoga
• Onsite concierge
• Menin Hospitality perks program with up to $100 in savings
• PressReader: Online daily newspaper

Shore Club South Beach
$20 USD (plus tax) Mandatory Resort Fee per night, per room, includes:
• 2 Complimentary chairs at the pool or beach
• Daily use of workout room including complimentary fit camp and yoga classes
• Unlimited local phone calls
• 2 Complimentary bottles of water in room per day
• Wireless Internet
• In-room coffee maker

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