

Our Privacy Portal

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Privacy policy

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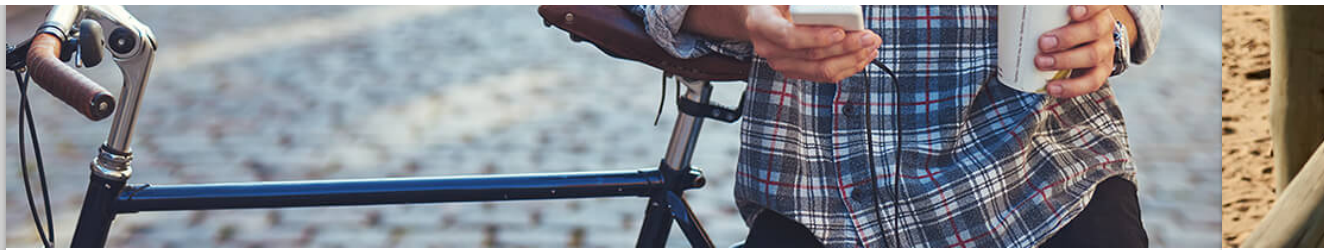
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Privacy and our products and services






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Find out what information we collect when you use your mobile phone or tablet.


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Cookie policy

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Your privacy rights



[Exercising your rights >](#)

You have various rights in relation to your personal information. Find out more about them, including how you can exercise your rights.

Fraud Prevention

[What you need to know about fraud prevention with Vodafone](#) 


You can ask us about how we use your details for fraud prevention when you take out your Vodafone agreement.


We may release details of your agreement with us to credit-reference agencies, debt-collection agencies and fraud-prevention agencies. This could include changes of address, payments made, account balances, missed payments, disputes and queries.

We, and other organisations, may also access and use this information to prevent fraud and money laundering for example, when checking details on applications for credit or other credit-related facilities, managing credit and credit-related accounts or facilities, recovering debt, checking details on proposals and claims for all types of insurance.


We, and other organisations, may also access and use any information recorded by fraud-prevention agencies from other countries.

Please [contact us](#) if you want to receive details of the relevant fraud prevention agencies.

[Our process and policy for fraud prevention](#) 

[Consequences of processing](#) 

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[Your rights](#) 

[Contact us](#) 



How to contact us

If you have any questions about our [privacy policy](#) or your [privacy settings](#), please submit your query and a member of our dedicated team will respond to you.

[Submit your privacy query](#)



Managing your marketing preferences

Go to your [My Vodafone](#) account settings to manage your marketing preferences. See our [Privacy Policy](#) for more information.

If you're unable to access My Vodafone, [give us a call](#) instead.

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