

## AT A GLANCE

### WHO WE ARE

Mediclinic is an international private healthcare group founded in 1983, with operations in South Africa, Namibia, Switzerland and the United Arab Emirates. Subsequent to the Combination of Mediclinic International Limited and Al Noor Hospitals Group plc in February 2015, the Company's primary listing is on the London Stock Exchange, with secondary listings on the South African Stock Exchange and the Namibian Stock Exchange. The Group's registered office is based in London, United Kingdom.

### WHAT WE DO

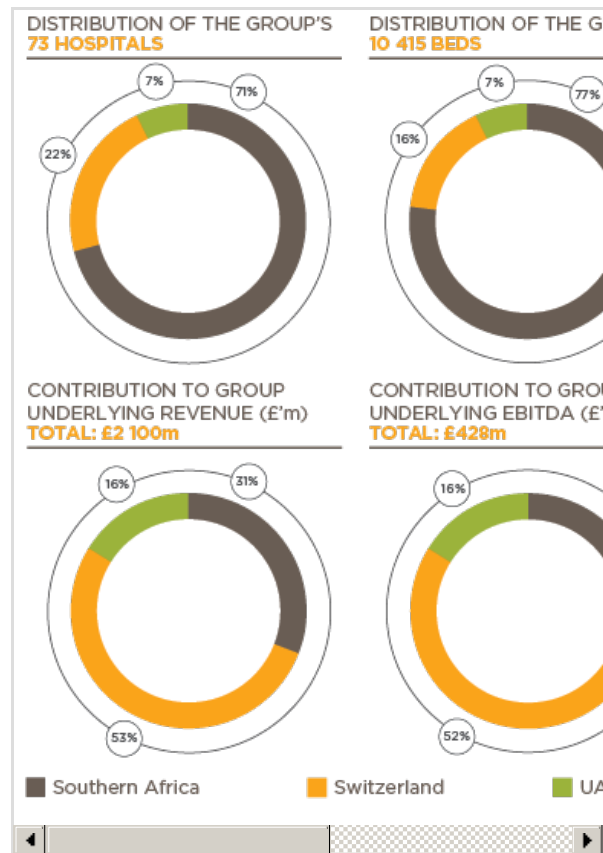
Mediclinic is focused on providing acute care, specialist-orientated, multi-disciplinary healthcare services. Our core purpose is to enhance the quality of life of our patients by providing comprehensive, high-quality healthcare services in such a way that the Group will be regarded as the most respected and trusted provider of healthcare services by patients, doctors and funders of healthcare in each of its markets.

Following the Combination, the enlarged Mediclinic Group now boasts 73 hospitals and 45 clinics: Mediclinic Southern Africa operates 49 hospitals and two day clinics throughout South Africa and three hospitals in Namibia with more than 8 000 inpatient beds in total; Hirslanden operates 16 private acute care facilities and four clinics in Switzerland with more than 1 600 inpatient beds; and Mediclinic Middle East (including the Al Noor facilities) operates five hospitals and 39 clinics with more than 700 inpatient beds in the United Arab Emirates.

Mediclinic also holds a 29.9% interest in Spire Healthcare, a UK-based private healthcare group listed on the London Stock Exchange.

## OUR VISION

To be respected internationally and preferred locally.



**MEDIC**  
INTE

OPERATI

MEDICLINIC  
SOUTHERN AFRICA

COUNTRY OF OPERATION | South Africa and Namibia

BRANDS



BUSINESS WEBSITES | [www.mediclinic.co.za](http://www.mediclinic.co.za)  
[www.mhr.co.za](http://www.mhr.co.za)  
[www.medicalinnovations.co.za](http://www.medicalinnovations.co.za)  
[www.er24.co.za](http://www.er24.co.za)

HOSPITALS AND CLINICS IN OPERATION | Operates 49 acute care private hospitals and two day clinics throughout South Africa and three hospitals in Namibia, with 8 017 beds in total. ER24 offers emergency transportation services from their 49 branches throughout South Africa.

NUMBER OF | 16 832 (20 645 full-time

|                     |  |
|---------------------|--|
| EMPLOYEES           | equivalents, which includes 3 813 agency staff) (16 403 permanent and 429 non-permanent)   |
| NATURE OF OWNERSHIP | Mediclinic Southern Africa (Pty) Ltd, a company registered in South Africa, is the holding company of the Company's operating platform in Southern Africa. It is 100% owned through wholly-owned subsidiaries (with most group operating companies partly owned and doctor shareholding in hospital investment companies). |

## HOW WE GOVERN OUR BUSINESS

Our governance structures are focused on maintaining and building a sustainable business and support our commitment to be a responsible corporate citizen in every country and community in which the Group does business. The key elements of our governance structures include:

- ensuring good clinical outcomes and quality healthcare (see the [Clinical Services Overview](#), as well as the [Clinical Services Report](#) for more information);
- maintaining strict principles of corporate governance, integrity and ethics (see the [Corporate Governance Statement](#) for

- more information);
- effective risk management and internal controls (see the [Risk Management Report](#) for more information);
  - engaging with our stakeholders and responding to their legitimate expectations (see the stakeholder engagement section in the [Sustainable Development Report](#) for more information);
  - managing our business in a sustainable manner (see the [Sustainable Development Highlights](#), as well as the [Sustainable Development Report](#) for more information); and
  - offering our employees competitive remuneration packages based on the principles of fairness and affordability (see the [Remuneration Report](#) for more information).

---

EXPERTISE YOU CAN TRUST.

