Our Business and Supply Chains

Westbridge Furniture Designs Ltd is a successful and quality focused upholstery design and manufacturing business making furniture for some of the UK’s most prestigious furniture retailers. The business employs over 1100 employees. Our product supply chains are global and we aim to ensure all our products are responsibly sourced. Westbridge Furniture Designs Ltd undergoes regular independent audits at its sites. We also provide a confidential remediation route for all UK based workers, via the ‘Stronger Together’ whistle blowing service. Westbridge Furniture also carries out regular audits of key Tier One (T1) suppliers, in-line with the Ethical Trade Initiative Base Code. (T1 suppliers are those working on branded products)

Policies and contractual controls

We are committed to ensuring people are treated with dignity and respect and our approach is to implement the United Nations Guiding Principles on Business and Human Rights (Guiding Principles) and to recognise and manage the risk of harm associated with unsatisfactory working conditions, discrimination, modern slavery, human trafficking and forced or bonded labour.

Westbridge Furniture Designs Ltd operates the following policies that describe its approach to the identification of modern slavery risks and steps taken to prevent slavery and human trafficking in its operation:

- **Westbridge Furniture Code of Practice** – The organisation is committed to ensuring that its suppliers adhere to the highest standards of ethics. Suppliers are required to demonstrate that they provide safe working conditions where necessary, treat workers with dignity and respect, and act ethically and within the law in their use of labour. As part of the supply chain and labour provider process, all potential and existing key T1 suppliers will be assessed on their suitability as a supplier. Key T1 Suppliers will be expected to provide evidence of compliance with our Code of Practice, which requires them to:
  - Participate in ethical trading audits / assessments;
  - Provide employees with good working conditions, fair treatment and reasonable rates of pay; and
  - Respect workers’ human rights and comply fully with all applicable laws.

  The organisation also requires that:
  - All work must be voluntary, and not done under any threat of penalties or sanctions
  - Workers must not pay any deposits for work and employers or labour providers must not keep originals of identity documents.
  - Involuntary labour is prohibited and workers must be free to leave work at any time with all outstanding monies to be paid to them.

- **Westbridge Furniture Recruitment Policy** – Where possible, the organisation will employ people only on a permanent contractual basis and avoid using agency provided labour. Prior to commencement of employment, all employees will be expected to demonstrate a right to work. The Recruitment Policy is compliant with all UK legislation.

- **Responsible Use of Labour Providers Policy** – Westbridge Furniture will only contract with labour providers which have an identifiable and legitimate business entity. Legal status shall be determined in accordance with national law and practice. Westbridge Furniture will verify with its
labour providers, the legal operating conditions for labour providers in that country and sector and require confirmation that any system of licensing, certification or other regulation as required by national law and practice is properly complied with. The scope of this policy covers both:

- Recruitment Services – where the labour provider sources workers to be employed by Westbridge Furniture, without the labour provider becoming party to the employment relationship that might arise therefrom;
- Employment Services – where the labour provider employs workers and supplies them to Westbridge Furniture, assigns their tasks and supervises the execution of their tasks.
- Westbridge Furniture will conduct appropriate due diligence checks to seek to ensure that the labour provider is compliant with this policy.

**Due Diligence and audits of Suppliers and Supply Chain**

Whilst Westbridge Furniture will continue to undergo audits via Fast Forward, we understand that our biggest exposure to Modern Slavery is in our supply chain. Supplier audits are regularly undertaken to assess ongoing ethical compliance. New key T1 Suppliers are also subject to due diligence and audits prior to approval.

The audits assess compliance with the ETI Base Code, and are, amongst other aspects, intended to identify any potential Modern Slavery practices. If any potential risk is detected, investigative and remedial action will be taken.

In 2016, Westbridge Furniture carried out audits of Labour Providers and found several non-compliances, which were immediately addressed. This demonstrates that the due diligence process used by Westbridge Furniture is effective in relation to identifying risks of Modern Slavery and that the organisation is ready to tackle issues as they arise.

Recognising the limitations of relying on mainstream audits, Westbridge Furniture has now undertaken a new collaborative approach with Labour Providers to build a transparent relationship to encourage regular communication and collaboration. This provides a more pro-active approach aimed at looking at preventative measures rather than reactive measures and remedial action.

**Modern Slavery Training**

Westbridge Furniture is providing all Managers and Supervisors with Modern Slavery training, as a module of Management Training. This training covers:

- Transparency in Supply Chains
- How to assess the risk of Modern Slavery including recruitment and resourcing
- How to identify signs of slavery and human trafficking
- How to escalate issues where Modern Slavery is suspected
- What steps the organisation would take if suppliers, or contractors do not implement anti-slavery policies in high risk scenarios, including their removal from the organisations supply chain.
- Additionally, Westbridge Furniture will continue to raise awareness amongst the workforce using Stronger Together and other relevant forms of communication.

**Assessment of effectiveness in preventing Modern Slavery**

Westbridge Furniture understands that the risks of Modern Slavery will need ongoing assessment and action to mitigate risk. In order to measure the effectiveness of our Policies, we will continually carry out performance reviews, due diligence and report on investigations into Modern Slavery and any remedial action taken.

Westbridge Furniture is fully committed to the prevention of Modern Slavery.

Nigel Holifield - Managing Director (Operations)

Paul Islip - Managing Director (Commercial)  
Date: 10th November 2016