

We're here to help

The government have announced that they plan to keep the [Government Energy Price Guarantee](#) in place until 31 March 2024.

Business customers will continue getting support through the [Energy Bill Relief Scheme](#) until 31 March 2023. The government have indicated there will be further help for businesses next year, but there is no detail yet.

Other government support this winter

Energy Bills Support Scheme

Find out when and how you'll receive your Energy Bills Support Scheme payments.

For prepayment customers:

- A voucher will be sent in the post within the first two weeks of each month
- If you've lost your voucher or the name is incorrect, [please fill out this form](#), we can then get this sorted for you asap

[Stay informed](#)

It's more than likely that you're better off staying with your current energy supplier right now. This is due to the [rising energy prices](#). Want us to alert you when energy prices go down? [Sign up for our price alert emails](#), and we'll let you know when this happens.

Other ways to save with EDF

Save up to £70 with Energy Hub⁽¹⁾

Have you got a smart meter? Energy hub⁽²⁾ uses your smart meter data to give you a personalised view of your energy use, with tips to help you save money and cut your carbon footprint. All positive steps to help Britain Achieve Net Zero.

Start today! Log into MyAccount to view your Energy Hub

[Go to your Energy Hub](#)



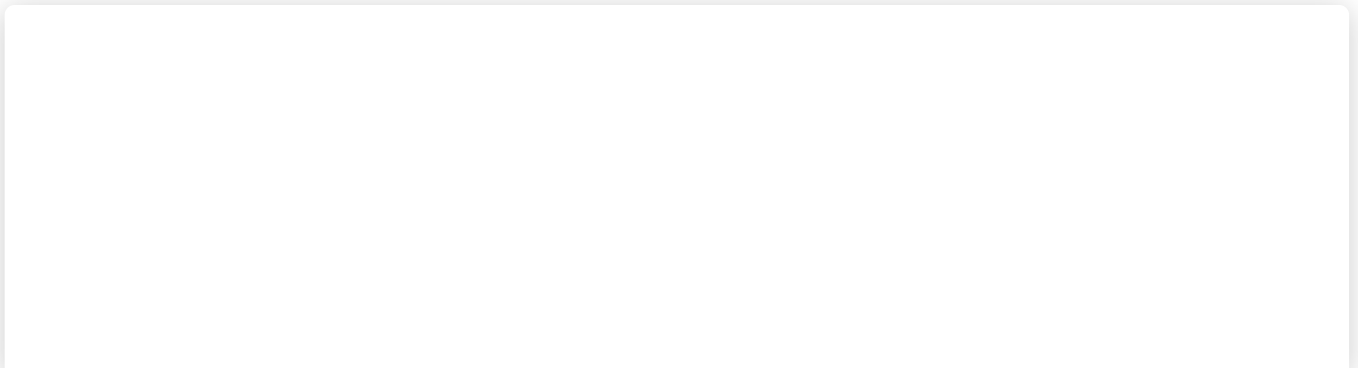




With an energy efficient air source heat pump you can save energy and lower your carbon footprint.

You could also benefit from the [Boiler Upgrade Scheme](#), which is a **£5,000 grant** from the government to help with the cost of an air source heat pump.

[Learn more about air source heat pumps](#)





Insulation

Insulation is one of the most cost-effective ways to lower your energy costs and keep your home warm.

Cavity wall and loft insulation together can save you up to £1,280 per year on bills.⁽³⁾

[Get insulated and save](#)



Solar

Solar panels are now cheaper and more efficient than they've ever been. Solar batteries make your solar energy last even longer.

Start generating and storing your own energy today and **save up to £610 per year**.[\(4\)](#)

[Save with solar](#)



Boiler cover

Make sure your boiler and home are running smoothly. Choose from our range of maintenance and support plans or insurance options.

Take advantage of our winter promotion, with 50% off for the first 3 months.⁽⁵⁾ [T&Cs apply.](#)

[Protect my boiler](#)



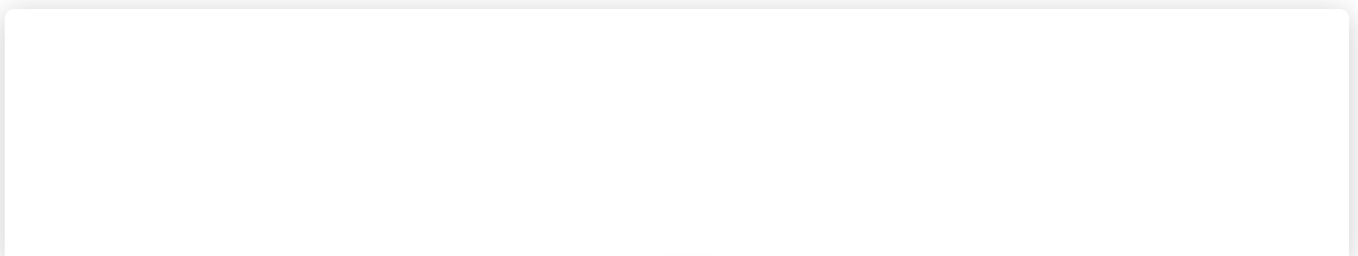




need to drive electric – [electric car leasing deals](#), [home charging points](#) and [100% renewable zero carbon EV tariffs\(6\)](#).

[Get on the road to zero carbon](#)

Saving for the future





UK Fuel Mix disclosure information, published by the Government (BEIS) recognises electricity from wind, solar and nuclear fuel produces zero carbon dioxide emissions at the point of generation. For verification visit www.edfenergy.com/helpingbritain

Helping build Britain's wind, nuclear and solar energy supply

Rising wholesale gas costs around the world have seen energy prices skyrocket, especially Britain where we import most of our gas.

That's why we're busy building Britain's own wind, nuclear and solar energy supply - to reduce our reliance on energy imports and help prevent future gas price rises.

With EDF you get



Zero Carbon

Britain's biggest generator of zero carbon electricity([Z](#))



Zero Hassle

Rated 'Great' on Trustpilot



Value & Control

Fixed Tariffs, Electric Vehicles, Low Carbon Heat, Energy Hub

[Find out more](#)

Notes

1. **Save £70 with Energy Hub.** Savings estimated on sample from Apr20-Apr22 of 1500+Energy Hub users who use Energy Breakdown and logged in 5+ times. Costs based on Ofgem typical annual consumption positioned against projected Standard (Variable) consumption costs of Oct22-Sep23.
2. Energy Hub is accessible in MyAccount. It is available for residential smart metered customers that have both electricity and gas supplied by EDF on a single rate tariff, or those who are supplied electricity by EDF on a single rate tariff. The smart meter must also be commissioned.

3. Estimates based on a gas-heated detached home. Figures are based on fuel prices as of October 2022. Source: Energy Saving Trust for [roof and loft insulation](#) and [cavity wall insulation](#).
4. Estimate based on annual savings for a 4 bed detached property in London with Smart Export Guarantee, in March 2022. Source: <https://energysavingtrust.org.uk/advice/solar-panels/>
5. This excludes the Landlord BoilerCare plan.
6. EDF's EV tariffs are backed with 100% zero carbon renewable electricity. Electricity for EDF's GoElectric tariff comes from renewable sources like wind, solar, biomass, tidal and hydroelectric. At the end of each fuel mix reporting year, EDF will make sure they've purchased enough renewable electricity from EDF owned renewable generation to match the total volume of electricity supplied to all their customers on the GoElectric tariff. A fuel mix reporting year begins on 1 April and ends on 31 March the following year. [UK Fuel Mix disclosure information published by the Government \(BEIS\)](#), recognises electricity from wind, solar and nuclear fuel produces zero carbon dioxide emissions at the point of generation. [See EDF's tariff table for more information](#).
7. [UK Fuel Mix disclosure information, published by Government Department BEIS](#), recognises electricity from wind, solar and nuclear fuel produces zero carbon dioxide emissions at the point of generation.

The zero-carbon electricity purchased is supplied to the National Grid. Customers receive electricity via the National Grid, not directly from zero-carbon generators.

The below table summarises zero-carbon generation by company demonstrating EDF generating 34.3%. The data supporting the table below and the % values is sourced from a mixture of industry settlement data and the UK government renewable obligation database.

ZERO-CARBON GENERATION SUMMARY BY COMPANY			
Supplier name	zero-carbon	2021 GWh of zero-carbon electricity generation	2021 % of overall zero-carbon electricity generation
EDF	zero-carbon	34,230	34.3%
CENTRICA	zero-carbon	8,248	8.3%
RWE	zero-carbon	3,958	4.0%
E.on	zero-carbon	982	1.0%
SSE	zero-carbon	4,770	4.8%
ScottishPower	zero-carbon	3,792	3.8%
Drax	zero-carbon	-	-
Orsted	zero-carbon	7,798	7.8%
EPH	zero-carbon	-	-
Equinor	zero-carbon	1,018	1.0%
Vattenfall	zero-carbon	1,468	1.5%
Fred Olsen Renewables	zero-carbon	698	0.7%
Macquarie	zero-carbon	2,926	2.9%
Ventient Energy	zero-carbon	482	0.5%
Statkraft	zero-carbon	303	0.3%
Eneco	zero-carbon	309	0.3%
Falck Renewables	zero-carbon	201	0.2%
RES	zero-carbon	228	0.2%
SGRE	zero-carbon	215	0.2%

Greencoat	zero-carbon	581	0.6%
Community Windpower	zero-carbon	283	0.3%
OTHER	zero-carbon	27,229	27.3%
TOTAL	zero-carbon	99,772	100%