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Modern Slavery Act statement (approved by the Good Energy Group PLC Board on 16 March 2022)

Good Energy exists to enable people to be part of a practical solution to climate change by choosing green energy. We supply 100% renewable electricity, carbon neutral green gas and provide services that support households and businesses to be greener.

Our approach to sourcing 100% renewable electricity, along with commitments such as being an accredited Living Wage employer, have led us to be named "best green electricity supplier" and one of the UK's most ethical companies of the last 25 years by Ethical Consumer Magazine.

As a purpose-led business, we aspire to be as transparent as possible about our activities. You can read more about our business, how we source energy, how we look

after our people and how we treat our customers at: goodenergy.co.uk and in our 2021 Annual Report.

Modern Slavery Act Statement

This statement is made on behalf of Good Energy Group plc, Good Energy Limited and Good Energy Gas Limited, in accordance with section 54 of the Modern Slavery Act 2015 (the Act) and constitutes our slavery and human trafficking statement for the financial year ending 31 December 2021. It illustrates how we apply our principles and values and represents our public commitment to challenge and confront the use of forced, compulsory, trafficked or child labour within our supply chains.

At Good Energy, our customers are part of a community of homes and businesses that either:

- buy 100% renewable electricity and/or carbon neutral gas;
- generate their own renewable power; or
- invest in our renewable future as shareholders and/or bondholders.

Good Energy Group plc is listed on AIM and Aquis Exchange and has three principal business areas:

- fairly priced, transparent, 100% renewable electricity operating efficiently and provides the ability to unlock future opportunities
- services to help households and businesses generate, store and consume clean power being the trusted portal on how to go green.
- make it easy to own, drive, fuel and pay for an electric vehicle.

Our suppliers and partners

Our suppliers include large renewable electricity generators and our country-wide network of over 1,700 independent renewable generators and biomethane producers. We also work with various electricity distribution network operators, gas shippers and independent gas transporters.

The partners that support us to deliver our services include suppliers of information technology,

We have also set up strategic links with a number of parties who share our aspiration to create a cleaner, greener future.

The principles that guide us

At Good Energy, we consider the inherent risk of encountering modern slavery within our business, supply chains and strategic affiliations to be low. Nonetheless, it's an issue that we take very seriously. We have adopted a zero-tolerance approach towards the use of forced, compulsory, trafficked or child labour within our organisation.

Good Energy operates according to its Code of Good Conduct and policy framework which describe the standards we expect to meet to ensure our business and supply chains are slavery free. These provide that we:

- have robust, fair and balanced recruitment and employment practices in place that help us create an inclusive, diverse workplace;
- actively assess risks related to modern slavery as part of the approval process for all new or renewed relationships with delivery partners, suppliers and strategic affiliates;

In 2021 we implemented a supplier sustainability monitoring platform to give us the ability to;

- give consideration to the alignment of suppliers with our purpose and values;
- keep focusing on incrementally improving our processes and procedures for procuring goods and services, including carrying out appropriate due diligence on suppliers and supply chains to assess modern slavery risks and, wherever possible, eliminate them;
- set clear expectations that our delivery partners, suppliers, regulator and strategic affiliates meet the same high standards we set for ourselves, including through express contractual terms (and audit rights) wherever feasible; and
- periodically assess the risk of modern slavery arising within our business and established supply chains to identify areas that would benefit from further investigation.

The impact of COVID-19 in this and the previous reporting year has presented new risks. As a result we have taken steps to recognise the potential for increased vulnerability in our workplace, including implementing and maintaining a COVID-19 Risk Assessment policy that

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sets out necessary changes to our office and working practices. These measures included following relevant local and national government policies, such as enabling social distancing and paying statutory sick pay however as at the date of this statement, all restrictions have been lifted. We continue to work in the hybrid way and consider the safety of all employees. We

expect our delivery partners, suppliers, regulator and strategic affiliates meet the same high standards.

We review and update our Code of Good Conduct (formally Guiding Principles) and policy framework regularly and provide refresher training for all our people at least once a year, or whenever is required for specific updates. We also have a variety of ways to assess whether our Code of Good Conduct and policy framework are being followed, including internal audit and compliance assurance reviews.

Any risks and exceptions are reported to the Audit & Risk Committee. To date we haven't had to report on any risks or exceptions related to modern slavery, although we have previously ended relationships with suppliers where we discovered that they were not meeting the standards required by other aspects of our Code of Good Conduct.

Nigel Pocklington

Chief Executive Officer

16 March 2022

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16.03.2022

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- * Electricity reaches you through the national grid. We match all the electricity customers use over a year with 100% renewable electricity we buy directly from renewable generators.
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