



How we report sustainability

We report our progress annually against the Global Sustainability Strategy, which serves as our overarching sustainability framework and provides a set of global goals to guide each retail market – Europe, Brazil, Mexico, and China. To ensure the greatest positive impacts, the retail markets select specific sustainability goals based on their local contexts and materiality assessments, in support of the 2028 Sustainability Strategy. Some C&A retail markets also publish their own sustainability reports to share performance towards their locally relevant goals.

The Global Reporting Initiative (GRI) Standards, UN Global Compact (UNGC) principles, UN Sustainable Development Goals (SDGs), and the OECD Due Diligence guidelines provide the frameworks for our global reporting. However, C&A retail markets might report against other standards to comply with local requirements and address local stakeholder interests.

Sustainability Reports & Resources

As part of C&A's commitment to increased transparency, we aim to share more data and information relevant to our stakeholders, including the reports and resources here. We will update these as needed to reflect new resources and amendments.

General Performance

Each year we report our performance against our global sustainability strategies using the Global Reporting Initiative (GRI) Standards, the UN Global Compact, and the UN Sustainable Development Goals (SDGs). Our most recent reports are below.

Sustainability Report 2020

[DOWNLOAD](#)

GRI, UNGC, and SDG Content Index 2020

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Online Sustainability Report 2019

[LINK](#)

Environmental Performance

2020 Climate, Energy, and Sustainable Chemicals Performance Summary

[DOWNLOAD](#)

Social Stewardship

2020/21 Social Stewardship Programme Summary

[DOWNLOAD](#)

Suppliers' List

In keeping with our Transparency Pledge commitment, C&A discloses the location of all our suppliers' tier 1 factories, printing and embroidery units, laundries and dye houses. We also disclose the majority of our suppliers' spinning and fabric mills.

Suppliers' Factory List

[LINK](#)

Better Work Factory List

[DOWNLOAD](#)

Policies

Several C&A policies detail our commitments and our expectations of suppliers.

Human Rights Policy

[DOWNLOAD](#)

Code of Conduct for the Supply of Merchandise

[DOWNLOAD](#)

Code of Conduct for the Supply of Merchandise (Chinese)

[DOWNLOAD](#)

Code of Conduct for the Supply of Merchandise (Bengali)

[DOWNLOAD](#)

Code of Conduct for the Supply of Merchandise (Turkish)

[DOWNLOAD](#)

Supporting guidelines Code of Conduct

[DOWNLOAD](#)

Zero Tolerance Issues in the Supply Chain

[DOWNLOAD](#)

Migrant Labour Policy

[DOWNLOAD](#)

Hostel Guidelines

[DOWNLOAD](#)

Animal Welfare Policy

[DOWNLOAD](#)

ZDHC Manufacturing Restricted Substances List

[LINK](#)

ZDHC Wastewater Guidelines

[LINK](#)

AFIRM Restricted Substances List

[LINK](#)

Collaboration

C&A works closely with many other organizations to achieve our sustainability commitments and advance sustainable fashion.

Our Key External Stakeholders

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Our Key Partnerships

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Sustainability Strategy



Sustainability Management



Sustainability Hub



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