



Sustainability

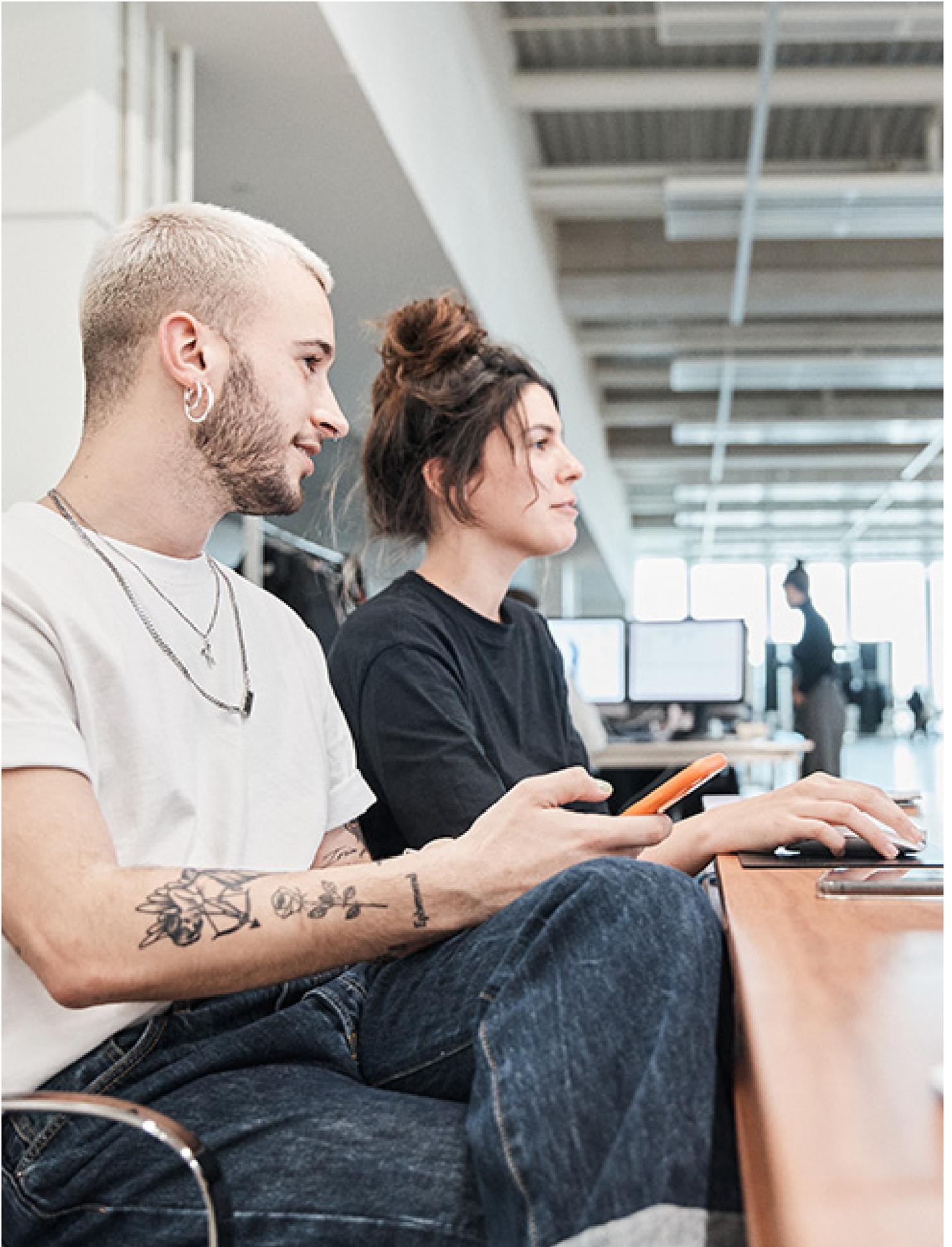
Inditex began with an ambition to make fashionable, quality and life-enhancing clothes for people at the right price. Many of the social, economic, and environmental challenges that we all face are now more urgent than ever.





As we move from one generation to the next, guided by our ambition and our passion to create fashion, we are committed to continue innovating and increasing our efficiency to make a positive difference to people and the planet.

We don't do things by halves. This is a challenge we are all in. Together.



The impact of climate change, the human influence on the natural world, and a scarcity of natural resources impacts us all. At Inditex, we believe fashion, is universal, and it must be a force for good, which is why we are going all in to transform our industry.

Inditex is an agent of change. Over the past two decades we have also demonstrated a longstanding commitment to people and environment, beginning with the company becoming a signatory to the UN Global Compact in 2001.

Working alongside specialist scientists, leading environmental and social organisations, and formidable partners from across the industry and beyond, we are going further to radically innovate the fashion world again and the future of the industry.







Our Main Goals

2022 / 100% of our electricity from renewables

2023 / 100% free of single use plastics for all our customers

2023 / 100% more sustainable cotton (organic, BC, and/or recycled cotton)

2023 / 100% sustainable man-made cellulosic fibres from more sustainable

2040 / Inditex reaches Net Zero



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Beginning The Cycle

We have ambitious sustainable targets across our main raw materials. Our move to innovative, organic or recycled raw materials is a key path to transform our industry, reduce our emissions and using clean energy and water.



Circularity goes hand in hand with great design and every one of our designers is trained to create our products taking into account their complete life cycle loop, while embracing new ideas, constantly experimenting and remaining true to our free-thinking culture.



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Their skills are woven throughout our business, and they are central to our Sustainability Innovation Hub – a platform that identifies and promotes the best in new materials, approaches and processes – in collaboration with start-ups, innovation accelerators and partners.



We are pioneering new types of recycled fibre, like Infinna, to reduce waste as well as funding research into new recycling methods with one of the world's leading scientific institutions, MiT o mediante la inversión en start-ups como CIRC, que cuenta con una tecnología disruptiva que permitirá reciclar a escala industrial productos textiles compuestos de mezclas de poliéster y algodón, uno de los principales retos a los que hacemos frente como industria. Our longstanding partnerships with the Textile Exchange, Global Fashion Agenda and the Ellen MacArthur Foundation are also furthering the development of a circular economy and sustainable materials.



How Our Items Are Produced

Our aim is to generate a positive impact on the more than three million people working at non exclusive suppliers and factories that produce for Inditex, on

audits and evaluations that are analogous in all the markets where we operate- and on permanently training our suppliers. Our unique 'workers at the centre' strategy is based on respect for human and labour rights, social dialogue, worker wellbeing and empowerment, not only in the workplace but across the industry.

Safeguarding human rights and upholding labour standards is key and we operate on a principle of continuous improvement. We work in partnership with many organizations including IndustriALL, the international trade union federation with whom we have a pioneering Global Framework Agreement, to achieve strong industrial relations and worker satisfaction.

Inditex is firmly committed to reaching Net Zero in 2040, through the reduction of carbon emissions across our supply chain and across all other areas of our business.

We are also reducing the consumption of water across the supply chain by 25% by 2025 to help deliver a positive impact on local environments, and particularly on marine and freshwater habitats and the communities living nearby. To achieve this among other initiatives, we have a specific programme that help wet processing facilities reduce and optimise their water use and to obtain the highest classification in our audits.

In addition, we are moving forward together with the industry in the Zero Discharge of Hazardous Chemicals pledge to restrict and eliminate certain chemicals in the product manufacturing process.





Our Delivery

We continuously review our stores and entire distribution chain to see what mechanisms and ideas can be introduced to reduce our impact on the planet.





We will phase out all single use plastic to customers by 2023 and we are collecting in-store hangers and tags – reusing or transforming them into other items. All plastic bags have been phased out and we are promoting the use of reusable shopping bags while using 100% of the income from paper bags sales for environmental projects.

In addition, we encourage customers to drop off their used clothing, footwear and accessories at our stores, and we team up with organisations that reuse or recycle them. We are on course to have 100% of our stores powered by renewable energy by the end of 2022. What is more, our energy efficient stores and our logistics centres have been awarded the world's most respected efficiency certifications.

We are also developing a range of emissions cutting projects across our distribution and logistic operations. Key initiatives include our association with the world-leading Clean Cargo working group and with the Arctic Corporate Shipping Pledge- an Ocean Conservancy initiative- as well as with load optimising efforts.

Beyond

We are committed to protecting the planet and its ecosystems. This commitment goes beyond our borders and beyond the confines of our industry.



We promote community projects to maximize their positive impact. In the last



When teaming up with leading environmental organisations, we work to protect biodiversity around the world. This includes, among others, the LEAF Coalition, a global initiative that brings together companies and governments with the aim of mobilising \$US1billion for tropical and sub-tropical forests.

Our regenerative agriculture and sustainable sourcing project in India -which covers more than 300,000 hectares- is part of our commitment to restoring and protecting natural ecosystems. This public-private partnership brings significant environmental benefits as well as helping to improve the living conditions of farmers, their families and broader communities.



Reporting

Transparency and collaboration are key to our company culture. We are always looking to improve what we do through constant experimentation and careful listening, while also providing the world with inspiringly beautiful, responsibly made fashion. At the same time, we recognise the importance of engaging with all our stakeholders about our progress. Find out more about us, our plans for the future and our achievements.

Our Commitments



Sustainability Policy



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Code of Conduct for Manufacturers and Suppliers



PDF



Sustainability Roadmap



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Water Strategy

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PDF



Energy Strategy

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PDF



Biodiversity Strategy

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PDF



Forest Product Policy

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Green to Wear

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Green to Wear supporting documents

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Human Rights Policy

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Corporate Citizenship Policy

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Our Product Standards



Join Life Requirements

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Health Product Policy (Clear to Wear)

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Safety Product Policy (Safe to Wear)

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Product Safety for Children's Footwear

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Physical Testing Requirements

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i+Childcare

↓
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i+Home fragrances and candles

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The List Global Procedure

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Cellulosic Fibers

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Reports



2021 Statement of Non Financial Information

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2021 Workers at the Centre

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2021 Human Rights

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2021 Community Investment

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Inditex Modern Slavery in Supply Chain Statement

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Our Approach

Leadership

History

Our Ethical Commitment

BRANDS

Zara

Pull&Bear

Massimo Dutti

Bershka

Stradivarius

Oysho

Zara Home

SUSTAINABILITY

Overview

Our Path

Beginning The Cycle

Production

Our Delivery

Beyond

Reporting

Finance

Regulatory Filings

Corporate Governance

2021 Annual Report

TALENT

Life at Inditex

Teams

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